

Delmmar After-Warranty Radio Repair Form - 2022

Professional and Commercial Radio specialist since 1987, using brand name parts.

Serial # _____ Date of Purchase (if known) _____

PROBLEM:

- | | |
|--|--|
| <input type="checkbox"/> No Receive | <input type="checkbox"/> Dead |
| <input type="checkbox"/> No Transmit | <input type="checkbox"/> Low Receive Audio |
| <input type="checkbox"/> Intermittent Receive | <input type="checkbox"/> Won't Charge |
| <input type="checkbox"/> Intermittent Transmit | <input type="checkbox"/> Other _____ |

IF **NOT SENT FOR REPAIR** state reason for sending radio _____

ACCESSORIES INCLUDED IN SHIPMENT:

- | | | |
|--|----------------------------------|--------------------------------------|
| <input type="checkbox"/> Antenna | <input type="checkbox"/> Charger | <input type="checkbox"/> Belt Clip |
| <input type="checkbox"/> Carryholder/Holster | <input type="checkbox"/> Battery | <input type="checkbox"/> Other _____ |

WHO IS RESPONSIBLE FOR THIS RADIO? (please print)

Company _____
 Contact Person _____
 Shipping Address _____
 City/State/Zip _____
 Company Phone _____
 Email _____

If new, where did you find out about our service? _____

- Do you use drop-in chargers? (Y/N) Use audio accessories? (Y/N)

BATTERY OPTIONS: (choose one)

- | | |
|---|--|
| <input type="checkbox"/> Replace enclosed battery if needed | <input type="checkbox"/> Do not replace battery |
| <input type="checkbox"/> Replace missing battery as needed | <input type="checkbox"/> Call before replacing battery |

METHOD OF PAYMENT: (refer to chart for flat rates)

- Check enclosed
- COD (Based on current UPS rates. Company check or money order)
- Credit Card # _____ Exp. _____ CVV/CID _____
- Card's billing address/zip _____
- Cardholder's Signature (required) _____
- Print name _____

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Customer internal notes/date sent/ _____

SHIP TO:

**DELMMAR COMMUNICATIONS CORP.
 RADIO REPAIR CENTER
 920 N. ASHLAND DR — PO BOX 435
 CAMERON, MO 64429**

2-Way Radio Repair Fees ~ Questions? Call us at 800-872-2627

Motorola Portable Repair:

	Repair Fee
BPR40	\$99
CP110, RDX series	\$105
CP200, CP150	\$105
CP200d, CP185, CP200-XLS, PR400	\$119
EX600, HT750, HT1250, HT1550	\$160
MTX950, MTX9250	\$160
Mototrbo XPR6300, XPR6350, XPR6380, XPR6500, XPR6550, XPR6580	\$225
XPR7000 series, XPR7350, XPR7550, XPR3000 series, SL7550	\$239
XTS1500, XTS2500, XTS5000, PR1500, MT1500	\$295

Kenwood models not listed

Repair \$85 + Parts
 includes labor & return shipping

Vertex Radio Repair
\$99 on most models

Estimate provided for those exceeding this amount.
 Call for repair fees on models not listed.

Motorola Mobile Repair:

CM200, CM300, PM400	\$139
CM200d, CM300d, XPR2500	\$149
CDM750, CDM1250, CDM1550	\$160
XTL1500, XTL2500, XTL5000, PM1200, PM1500	\$350

—All repairs subject to parts availability—

Kenwood Portable Repair:

NX-240, NX-340	\$109
TK-2200, TK-3200, TK-2202, TK-3202, TK-2300, TK-3300	\$109
TK-2302, TK-3302, TK-2400, TK-3400, TK-2402, TK-3402, TK-D240, TK-D340	\$109
NX-220, NX-320, NX-420	\$119
TK-2160, TK-3160, TK-2170, TK-3170, TK-3173, TK-2212, TK-3212	\$119
TK-2217, TK-3217, TK-2312, TK-3312, TK-2360, TK-3360, TK-3230, TK-2140, TK-3140	\$119
NX-200, NX-300, TK-2180, TK-3180	\$149
NX-210, NX-410, NX-411	\$169

Other Equipment Repair: (shipping not reflected)

Minitor VI pagers (model VI only)	\$99
Pyramid SVR-200, Astron Linear Power Supply	T&M

Reprogramming: (shipping not reflected)

Initial radio of identical model numbered units (1-16 channels)	\$35
Cloning any identical radios in same shipment (available for some models)	\$12
Reprogramming new radio during first 6 months of purchase (1-8 channels)	Free

Flat-Rate Portable & Mobile Radio Repair includes:

- Parts, labor and ground UPS shipping to the customer
- 60-day 'no-hassle' warranty on radio repairs
- 5-7 day turnaround on most models (subject to parts availability)

Flat-rate repair fee excludes replacement battery, antenna, belt clip, charger, certain optional features, and return shipping on repeaters, basestations, and large devices.

Non-repairable radios: No charge for looking at unit, only return shipping fee, if customer would like the non-repairable returned.

Estimate fee: \$35 fee charged when client chooses not to repair or replace fully repairable radio. Radios found to exceed published flat rate are excluded from this fee.

Terms: Company Check, MasterCard, Visa, Discover, American Express or COD. (UPS COD fees apply.)

Prices effective Jan. 10, 2022 — Prices subject to change — request_web.pub

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